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partner in
bringing care
home*

**2021 Private Duty Summit
AGENDA**

October 07, 2021
Pennsylvania Homecare Association Office
600 N 12th Street, Suite 200
Lemoyne, PA. 17043

8:30 – 9:00 a.m.	Registration & Continental Breakfast
9:00 – 9:10 a.m.	Welcome Remarks <i>Teri Henning, Esq., PHA CEO</i> <i>Tom Stapf, HHAeXchange</i>
9:10 – 10:10 a.m.	Impact of Community HealthChoices on PAS: Findings from the Independent Evaluation <i>Howard Degenholtz, PhD</i> Associate Professor – Department of Health Policy and Management, University of Pittsburgh Graduate School of Public Health - Medicaid Research Center The Medicaid Research Center at the University of Pittsburgh Graduate School of Public Health, evaluator of Community HealthChoices, will present data on personal assistant services within Community HealthChoices. Data will include HCBS utilization for LTSS participants, HCBS usage of PAS, and provider experiences.
10:15 – 11:15 a.m.	Challenging CHC Personal Assistance Services Denials <i>Amy E. Lowenstein</i> Supervising Attorney, Pennsylvania Health Law Project Thousands of Pennsylvanians with disabilities and older adults enrolled in Community HealthChoices (CHC) Medicaid managed care plans have had cuts to or denials of the personal assistance

	<p>services (homecare) they need to maintain their health, welfare and safety in their own homes. An estimated forty percent of those facing denials have appealed, many on their own.</p> <p>Drawing on PHLP’s experience assisting CHC participants in more than 500 personal assistance services denial cases since July 2020, this presentation will provide an overview of the basic procedures involved in challenging CHC plan service denials. It will include critical information on when and how home care agency clients can keep their personal assistance services hour while appealing, who can file an appeal on a client’s behalf, how CHC plans make service denial decisions, and the role home care agencies can play in helping their clients successfully prove they need the hours they are seeking.</p>
11:15 a.m. – 12:00 p.m.	<p>Speed Round: Hot Topics in Home Care COVID-19 Updates, Vaccine Mandates, OSHA and More <i>Teri L. Henning, Esquire</i> PHA Chief Executive Officer</p>
12:00 – 1:00 p.m.	<p>Lunch</p>
1:00 – 2:00 p.m.	<p>Eliminating Turnover: How to Recruit and Retain Amazing Caregivers <i>Brett Ringold</i> Vice President, A Long Term Companion</p> <p>For most agencies, it is more challenging than ever to recruit and retain quality caregivers. This does not need to be the case. In this session, we share best practices and discover strategies that every agency can implement, which will result in two outcomes: attracting more quality applicants and retaining your caregivers longer.</p>
2:00 – 3:00 p.m.	<p>Legislative & Advocacy Updates for Home Care – ARPA Funding, COVID-19 Waiver Extensions, Older Adult Protective Services Act (OAPSA) <i>Katie Dotto, Esquire</i> PHA Director of Government Relations</p>

Thank You



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